



**Těžba a prodej dřeva
Holzeinschlag und Holzhandel**

PETRA spol. s r.o.

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QUALITY POLICY

Company strategy:

The company maintains sustainable management in the forests where it carries out its works. We support comprehensive customer care through a wide range of our products and our market position; we are a reliable partner for our clients. To provide state-of-the-art services, including trained staff, we also use non-corporate resources to perform the necessary works (outsourcing). Through the external services, we achieve financial savings and focus on the main activities of the company to maintain its competitiveness.

1. CUSTOMER SATISFACTION

We support comprehensive customer care with a wide range of products. One of the company's goals is fulfilling the requirements and wishes of our customers. We can flexibly react to their individual needs. We are a reliable partner for our clients.

2. QUALITY COMES FIRST

We guarantee the quality of products and provided services by using and adhering to technological procedures and staff qualifications. By regularly evaluating our processes, we create an effective tool for efficiency assessment of the performed services and ensure top quality of the orders.

3. EMPLOYEE QUALIFICATIONS, MOTIVATION AND SATISFACTION

Systematic education of employees, their motivation and knowledge positively influence the company's management and the level of health and safety at work. We appreciate all creative and professional employees. We require that our employees and suppliers adhere to and respect the company's strategy and culture.

4. ENVIRONMENT

An integral part of our management is the environmental approach. We contribute to the sustainable management of forests by complying with legal provisions and the continual reduction of negative impacts on the environment. We comply with the principles of environmental protection regarding our suppliers and customers. Our products are domestic renewable raw materials, as well as quality final products made from it.

5. CONTINUOUS IMPROVEMENT

All employees are involved in the process of continuous development. Improving the effectiveness of the management system is achieved through the use of objectives, data analysis and remedial measures. We also use the knowledge of forestry education and research for continuous improvement.

By its approach, the company management is committed to creating the conditions for fulfilling the Quality Policy in the daily work of all of us.

All employees of the company are acquainted with the Quality Policy.

Hodonín, 8.1.2020

Zdeněk BÁBÍČEK, jr.
Managing Director

PETRA spol. s r.o. Bankovní spojení
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